

# Dio van Gils CV shortcard

experienced senior manager

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## Working history

## Education

- **LOI** Manager Customer satisfaction
- **Sixt carrentals:** Mngr Competence Cntr BNL
- **Driessen Autogroep:** Manager KCC
- **inMotiv** Changemanager (a.i.) **RDC**  
Manager KCC (Responsible for Customer contacts and clientsatisfaction)
- **VDN inFinanz** Manager Operations (a.i.)  
(Responsible for serveral operational units and professionalisation of the company)
- **Telegraaf** Manager KCC & Clientmanager  
(responsible for clientcontacts)
- **Vodafone** Manager Customer Contact  
(responsible for client contacts)
- **IPULL** CEO managing director (high end fashion & clothingcollections)

- **Highschool (Havo)**
- **Academy of arts:** BA bachelor in arts / fashion design & styling
- **Management:** several management and other courses
- **Computerskills:** MS Office/Works, Lucent, Avaya, Peoplesoft, Siebel, Topdesk, ERP, SAP, CRM, HTML.
- **Other:** ITIL, Lean

## Skills & competences

- Senior management and leadership, people management, empowerment, teambuilding, coaching, targets, changemanagement, hands-on operational skills, crisesmanagement, problemsolving, creativity, autonomy, consultancy, networking

## Interests

- Travelling, Italy, fashion, design, arts, music, dance, food, cooking, architecture, interior decorating, cars, company of friends, enjoying life and living

*Theme: Failure is no option, I'd rather die than fail (and I am not suicidal)*